

**Subject:** New SPAM Filtering Service to be implemented this weekend

**From:** "Herman Pang" <@>

**Date:** 07/29/2016 11:09 AM

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Greetings Team,

As some of you have already heard our current Spam filtering service with Mxlogic is nearing its end of life and we will be discontinuing service this January.

We will be switching over to a new Spam filtering service this weekend when our email traffic is at its minimum. I have imported our user accounts for both BID and CCA into the new service and transferred your allowed and blocked email list that you have with Mxlogic over as well. Later today you will receive an email from "AppRiver's Customer Portal" that will look like the one below, when you receive this email please follow the instructions to reset your password and bookmark the link for your customer portal.

New SPAM Filtering Service to be implemented th...

 AppRiver\_1.jpg

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Director of IT

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Welcome to the Customer Portal  
Friday, Jul 29, 2016

## Welcome to the Customer Portal

Your company has subscribed to a new email service. As part of the service offering, you now have convenient access to the new Customer Portal with a wide range of services and technical resources.

Your company administrator has created a Customer Portal account for you which you can access using your email address: [hpang@ccala.org](mailto:hpang@ccala.org)

Login to the Customer Portal at  
<http://cp.appraver.com>



## About Your Password

Your password was either set by your administrator, or it was generated for you. If you don't know what your password is, you can [reset it](#).

[Reset My Password](#)



## Your Account Includes The Following Services



### Spam & Virus Protection

SpamLab Spam & Virus Protection quarantines unwanted spam and virus messages from your inbox. A daily Held Spam Report can be sent to your inbox so you may view and/or

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— image012.jpg



— image013.jpg



— Attachments:

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image010.jpg	44.7 KB
image011.jpg	519 bytes
image012.jpg	523 bytes
image013.jpg	531 bytes